



USGBC-NCR Chapter Refund Policy

If you are unable to attend a program for which you are registered, you may receive a 100% refund **up to 48 hours prior** to the event. You may not receive a refund or switch your registration **less than 48 hours prior** to the program date.

If you would like a colleague to replace you at the event, registration substitutions may be made by e-mailing info@usgbcncr.org or calling 202-742-3212.

Should USGBC-NCR have to cancel the event, attendees can receive a 100% refund or transfer their registration to another scheduled event.

For LEED® Workshops:

Should USGBC-NCR have to cancel the workshop, attendees can receive a 100% refund or transfer their registration to another scheduled workshop.

There are NO refunds for the purchase of Reference Guides.